



VINDHYACHAL ESCORTS & PERSONNEL SERVICES

To,
M/s.

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Introduction

Greetings from **VINDHYACHAL ESCORTS & PERSONNEL SERVICES**

We hereby take this opportunity to introduce ourselves as professionally managed security organization. VEPS pioneered professional and modern Security & Escorts Management solutions and commenced its business in 2008.

Since our formation in 2008 VEPS has been providing true value added services to its eminent clients. It not only caters to the need of security related matters but also provides multilayer services to take responsibility of an organization in all respects.

VINDHYACHAL ESCORTS & PERSONNEL SERVICES, (VEPS) one of the fastest growing Western India based security organization, providing broad range of specialized Security & Allied services to its client predominantly focused towards eradication of losses by providing innovative, reliable, cost effective and strategic security based business solutions.



Management Views



Mr. Anil Dubey

Experience: - 9 years Skill: - Firm Management

He has an ability to manage the objective of the organization. Identifying the right person to delegate work. Allocating duties and responsibilities along with authority and accountability. Structuring the lines of reporting in the organizational hierarchy.

VEPS has a pool of talent with the highly experienced top management at the helm and works in total corporatized/ professional manner. The management comprises of professionally qualified experienced personnel from the security industry/ armed forces. The leadership style is decentralized with full autonomy to functional/ branch heads. Mentoring and seamless transition of succession is done coupled with dynamic crisis management ethos. VEPS Management has hands on proactive approach focusing on achieving customer satisfaction, immediate resolution of customer issues and interaction with customers being the hallmark of our organization. The same is complimented with constant up gradation of knowledge base and zero-ego which are sound characteristics of VEPS top management.

VEPS Corporate Culture

- ♦ VEPS believes in total team culture
- ♦ Common and consistent goals
- ♦ Organizational commitment
- ♦ Role clarity among team members
- ♦ Team leadership
- ♦ Mutual accountability with the team
- ♦ Complementary knowledge and skills
- ♦ Reinforcement of required behavioral competencies
- ♦ Power (real and perceived)
- ♦ Shared rewards
- ♦ Work-life balance.

Services

Guarding Security

VEPS is one of the pioneering Security and Facilities Management companies in Mumbai, starting its business in 2008. We pride ourselves with more than 8 years of experience,



continuous performance and development. Our goal is to provide and maintain high quality and proficient services, with cost effective solutions. Our approach is as flexible as it is professional. Customers can choose just a single service or a fully managed integrated facility solution made up of numerous business streams. To meet such a broad range of business needs, we have built a team of personnel who share a dedication to impeccable customer care, a flexible approach and a belief in teamwork. With this solid foundation we continue to go from strength to strength in facility services.

Event Management

We are providing best Bouncers & Security services in Mumbai for Celebrity Security, Personal Security, Event Security, Corporate Security and Security for Pubs, Concerts and Crowd Management from the last 9 years. We are very



sincere in our work such as we have done many events security, shooting security, Movies promotion security, personal security and corporate security. We provide smart, well trained, professional and educated Bouncers to our clients. We have verified staff, so that our clients are free from any kind of formalities that are laid down in verification and identification process of employees before hiring them.

Recruitment Process

The personnel employed for our Guarding Division are having basic education level of minimum 10th standard. All the guarding personnel's are given in house training of 12 days as per the laid down PASARA syllabus before actual deployment at client's location to ensure that they are fully trained to perform their duties in best possible manner.

Specialized training is also given to security personnel to be deployed at specific locations viz. Bank/ ATM's, MNC's, Manufacturing Industry, Technology, Corporate & Hospitality sector.

Apart from that, all the employees are further given refresher & on job training on weekly basis with total 52 training days every year for all existing employee covering specific training based on actual job profile.

The company has laid down strict hiring norms for all categories of personnel's & no one above the age of 45 and below the age of 21 years is inducted in the Guarding personnel category.

The Operational & other category of indirect staff of VEPS comprises of field, back office and managerial staff. The same are hen picked retired officers of Armed/ Para Military Forces ably supported by young and highly experienced civilian team of professionals in the fields of sales, marketing, operations, HR and administration. The entire indirect staff of VEPS is under direct employment & is permanent employees of Company.



VEPS Reg/Affiliation

- Registered under Shops & Establishment. Act 1948 vide Ref: No- 16902003101-99406
- Registered with Security Guard Board- SLA-1509-CR-1861/LAB-5
- Exempted by MLWF- THA34269
- Registered under Provident Fund Act vide code no-THN-99964
- Registered under ESIS Act vide ESIC No-34000026990001001
- Registered under PROFESSIONAL TAX vide Code No: 27985253026P
- Registered under SERVICE TAX vide ST No: AJGPD7504HST001
- Income Tax PERMANENT ACCOUNT NO: AJGPD7504H
- Holding valid license under PASARA to run the business of private security agency in the state of Maharashtra vide S.NO.10/ 2008



Training

- Training is provided to all guarding personnel performing activities at client's location as per the identified training needs which directly effects quality of services provided to the customer.

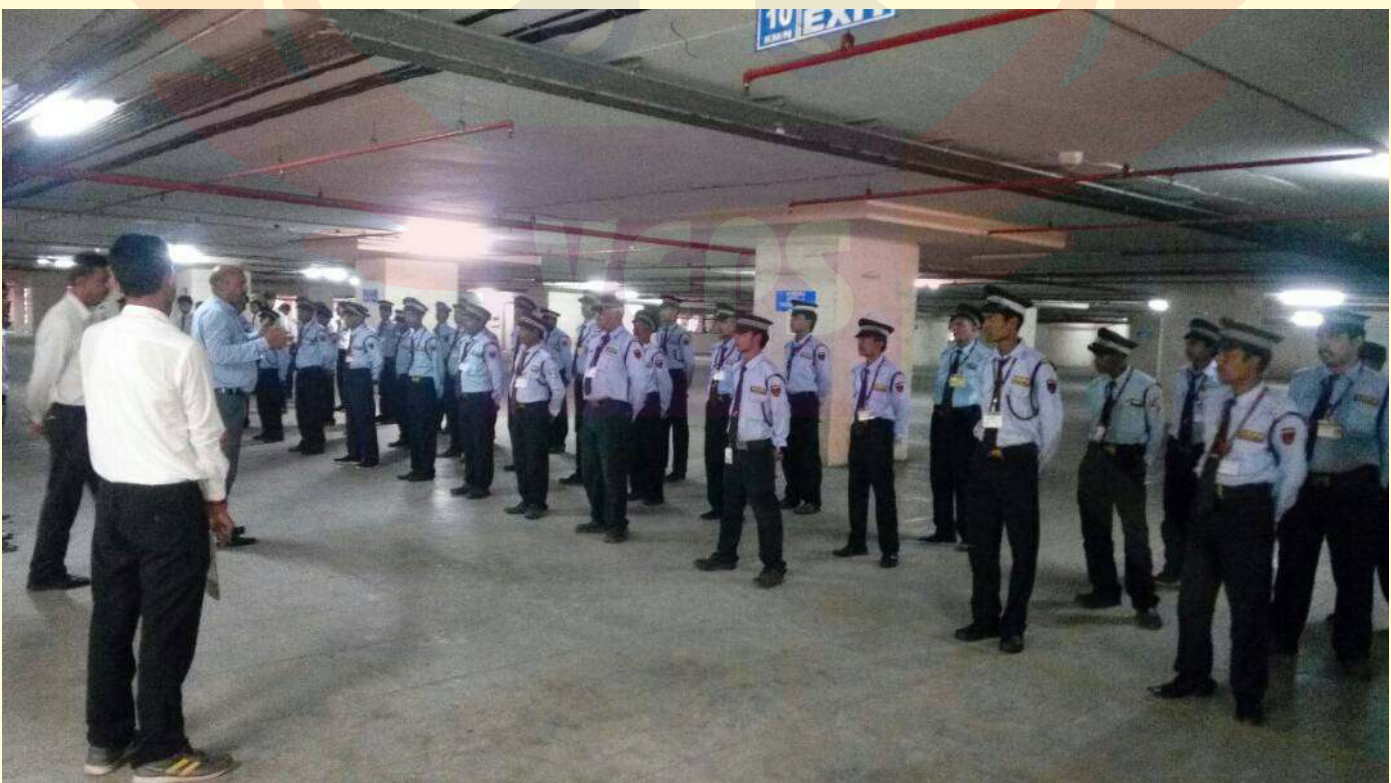
- The training provided to the guarding personnel is basic & job based training. Training imparted is as per the laid down time schedule.

- Training of guarding personnel is carried out on an ongoing basis & as per the laid down syllabus under PASARA Act. The training imparted to the personnel is both physical and theoretical in nature.

- Candidates passing the training test after completion of mandatory training are segregated as per their aptitude under Industrial, Technology, Corporate, Hospitality, Marine category.

- Customized Training is imparted to ensure up gradation of skill –sets with respect to SLAs and advances in guarding practices from time to time along with regular on the job training.

- Service Re-audits are done at regular intervals to recommend maximum productivity and analyze the flexibility in operational preparedness on changing threat and risk perceptions with respect to physical and electronic security arrangement.



Operation

○ Man power services

VEPS also provides trained manpower as per client's requirements. The manpower so deployed shall be on our roles and the salary administration will be done by us. Manpower in housekeeping, pantry services, electrical, plumbing, carpentry, telephone/ lift operators etc. can be provided by us. Over the last 11 years, VEPS has gained valuable experience in Sourcing/ Selection/ Recruitment/ Training/ Deployment of quality manpower

Further our training and administration departments provide total service in management and retention of the manpower we deploy at our customer locations. We specialize in creating, operational and monitoring systems and procedures related to the entire process of human resource function in our organization which is a complete synchronization of security and hospitality providing utmost comfort.

○ Vigilance Services

We have experts in shadowing, following, chasing and keeping close eye contact on one or a group of persons and sending continuous feed back to the originator.

○ Emergency response Team (ERT)

ERT is designed to introduce company's key team members to site specific Emergency Action Plans, the company's training program and their fundamental roles and responsibilities in support of the program and in actual emergency response.

○ Client relationship maintenance (CRM)

Customer Relationship Management (CRM) refers to the methodologies and tools that help businesses manage customer relationships in an organized way.



Mission

VEPS mission is to exceed our clients specific and customized security needs by delivering the highest quality of professional private security services based on trust and confidence.

Vision

VEPS vision is to be the most professional security leader in the industry by exceeding our customers' expectations and creating client-agency working partnerships, while valuing each and every employee.

VEPS Strategy

- ♦ Expansion of business to enable VEPS reach the position of leadership and known as most preferred Security/ Facility/ Marine service providers.
- ♦ Opening of new additional branches on all India basis & overseas for deeper penetration
- ♦ Sustained growth & Consolidation of business.
- ♦ Strengthen procedures and systems for enhanced customer delightment.
- ♦ Follow CRM practices to become a preferred vendor for discerning organizations.
- ♦ Emphasis on HR practices and achieving set standards for internal customer satisfaction.

Why VEPS?

- ♦ Impeccable round the clock Operations supported by stringent monitoring
- ♦ Quality Policy and objectives are adhered to as per the commitment to the client
- ♦ Disciplined training
- ♦ Strong customer relations
- ♦ Customer friendly and response active
- ♦ Strict compliance as per service level agreements (SLA)
- ♦ Quality of Guarding personnel provided are as per laid down standards
- ♦ All statutory requirements are met with in laid down time frame
- ♦ Nil HR issues
- ♦ Committed Management

Our Clientele

Government



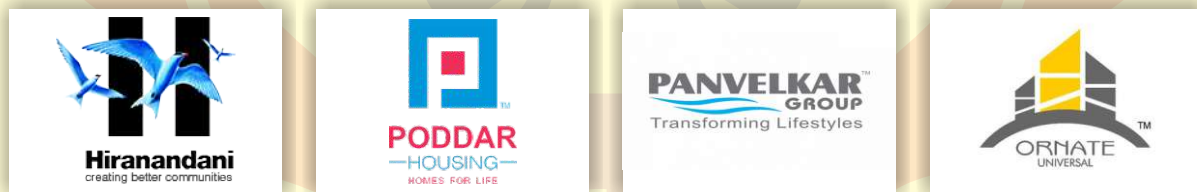
Corporate



Industrial



Residency



Other





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VEPS

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Email: Info@vepsindia.com, vepsindia@gmail.com

Thane Office:

Opp. Anand Nagar Bus Stand,
Opp. Hotel Royal Plaza,
Khaservadoli, Ghodbunder Road,
Thane (W) - 400 601.

www.vepsindia.com

VINDHYACHAL ESCORTS & PERSONNEL SERVICES

Ref. No. : Date: To,
M/S

Subject: Quotation For Security Personnel

Security, Vigilance, Intelligence and Labour are the basis of industrial Protections, Production. Our organization strictly adheres to the basic principles of protection of property, prevention of pilferage and also assists the principle employers from labour unrest. Our personal and labour are approved strictly on oath from joining of forming or inciting any labour activities. We recruit personnel from Army, Navy and Airforce (Ex-servicemen as well as civilians) subject to principles requirements; they are well trained in firefighting, first-aid etc.

Sr. No.	Particular	Hour	Rate Rs.	P.M.
1	Gunman	08 Hrs		P.M.
2	Gunman	12 Hrs		P.M.
3	Security Guard	08 Hrs		P.M.
4	Security Guard	12 Hrs		P.M.
5	Security Supervisor	08 Hrs		P.M.
6	Security Supervisor	12 Hrs		P.M.
7	Security Officer	08 Hrs		P.M.
8	Security Officer	12 Hrs		P.M.
9	Ladies Searcher	08 Hrs		P.M.
10	Ladies Searcher	12 Hrs		P.M.
11	Revolver Man	08 Hrs		P.M.
12	Revolver Man	12 Hrs		P.M.
13	Chief Security Officers	08 Hrs		P.M.
14	Chief Security Officers	12 Hrs		P.M.
	Agency Charges			P.M.
	Service Tax	As Applicable		P.M.

The above rates are not fix and it can be changed. Our Inspector / Supervisor will give surprise visits at sites without notice atleast once a week, and shall attend the complaint of the principles and the personnel etc.

Thanking you and assuring you of our best and efficient services for all the times to come.

Yours Faithfully,

For(VINDHYACHAL ESCORTS & PERSONNEL SERVICES)

Authorised Signatory

